



INTERNET DATA CENTER HOUSE RULES

In addition to all building, local, state and international codes, Globix clients and their representatives are bound by the following rules and regulations regarding the use of any Globix Internet Data Center.

Internet Data Center Restrictions

Clients may not move any floor tiles or cabinets.

No item that could damage or interfere with the operation of a data center or any of the equipment therein is permitted inside the data centers. Bringing any such item into the data centers may result in permanent expulsion from all Globix facilities. Such items include but are not limited to:

- Uninterruptible Power Supply systems not provided by Globix
- Climate-control devices
- Electro-magnetic devices
- Photography or recording equipment of any kind (exclusive of tape backup equipment)
- Food or liquids
- Chemicals, explosives, solvents, cleaners or paints
- Flammable materials

If you have a question regarding items that may be brought into the data centers, please check with a data center manager.

Client Areas

Clients are responsible for maintaining their own cage and cabinet areas. Those areas should be kept neat and free of debris at all times. Clients are to utilize the space allocated to them only for the placement of equipment and the use of data center services.

Equipment and Connectivity

- The operation of client equipment must at all times comply with manufacturer's specifications, including all power requirements.
- Faulty power supplies or other faulty client equipment must be replaced by the client within 24 hours of notification from Globix. Once Globix has notified a client of faulty equipment, Globix will be authorized to disconnect such equipment as necessary.
- Clients may not exceed power limits engineered by Globix, as set forth in their contracts.
- All connections to and from client equipment must be clearly labeled.
- Clients are forbidden to connect or disconnect any client equipment or Globix-owned equipment, except where specifically pre-approved by an authorized Globix Technology Services employee.
- Globix Internet Data Centers may provide dumb terminals, as available, for temporary client use to connect to their equipment. This equipment is provided on an "as is" basis, without any implied or written warranties. Clients must receive written consent from the Globix data center manager to use such equipment. If clients use this equipment, they do so at their own risk.



Power Schedule

To the extent Client, orders and is provided A+B redundant power (“Secondary/Back-Up Power”), then the Client shall pay in connection therewith a one-time initial tap fee, and such Secondary/Back-Up Power line shall be established at a “fused amount” equivalent to that of the Primary Power line. In the event Globix determines that the Client, for whatever reason, has misused the Secondary Power line, in that Client has been actually utilizing the Secondary/Back-Up Power line at a time when the Primary Power is still operative and in use (i.e., utilizing the Secondary/Back-Up Power line, in contravention of its intent and purpose, as an additional source of “primary power”), then Globix, in addition to exercise of its rights hereunder regarding a Client material breach of the Agreement, shall be entitled to impose and recover from the Client “*compensatory charges*” for such Secondary/Back-Up Power misuse, in amounts equal to and in the form of Recurring Additional Power Charges based on the entire “fused amount” of the Secondary/Back-Up Power line, retroactive to the date of first misuse, and continuing on a monthly basis until such time as it is conclusively determined that such Secondary/Back-Up Power line misuse has ceased altogether. Globix shall be entitled to utilize good faith commercially reasonable estimates regarding the time period of such power misuse, and the resultant extent of such *compensatory charges* shall be conclusive, absent Client providing satisfactory evidence to the contrary.

Scheduled Maintenance Activity

Globix performs routine, scheduled maintenance at its data centers. The schedule is published in advance. An updated maintenance schedule can be found at <https://tsweb.globix.com>. During this scheduled maintenance and also during emergency maintenance, client equipment may be unable to transmit or receive data, and clients may be unable to access their equipment. Clients agree to cooperate with Globix during these maintenance periods.

Data Center Conduct

Clients and their representatives may not:

- Misuse or abuse any equipment owned or operated by Globix.
- Make any unauthorized use of, or interfere with, any property or equipment owned or operated by any Globix client.
- Conduct themselves in an unprofessional manner or behave in an offensive way toward any individual, including Globix personnel or any other client representatives on site.
- Violate any laws or engage in any criminal activity while on Globix property or within the data center facility. Misconduct will result in permanent expulsion from all Globix facilities and /or prosecution to the fullest extent of the law.
- Violate the Globix Acceptable Use Policy, an updated version of which may be found at <https://tsweb.globix.com>



Modification of the House Rules

Globix reserves the right to modify, add, delete or change these rules and regulations at any time without prior notification to its clients or their representatives. Clients bear the full burden of responsibility for regular review of these rules.

Continued use of Globix facilities will constitute the client's acceptance of the most up-to-date version of the House Rules. These may be found at <http://tsweb.globix.com>